

## The Modern Cloud Phone System



### Unified Communications

Connect with customers and co-workers from any device, anywhere required. Synchronize your communications across your desk phone, PC, mobile, and more with our UC applications.



### Real-Time Messaging

Connect with customers in real-time using our embedded text messaging services. Text enable any of your business numbers and design text based customer engagements.



### Mobile App

Take your office and your extension anywhere with the Connect mobile app featuring fully integrated audio and video calling, voicemail, chat, file sharing, and more.

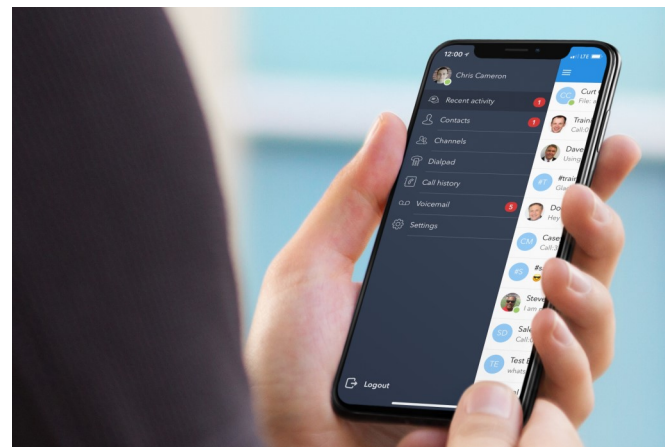


### Team Collaboration

Collaborate with co-workers and teams using any device. Chat, file sharing, desktop sharing, and video are all integrated into the Connect app and available for each user.

## Built for Today's Business

The days of your phone system providing simple features such as voicemail, call forwarding, and conference calling are long gone. VoiceONE allows you to communicate with customers and teammates anywhere and everywhere required. Be accessible on your desk phone, mobile, tablet, or desktop with the click of a button. Place and receive calls, chat, share files, collaborate across teams and connect all from the device of your choosing.

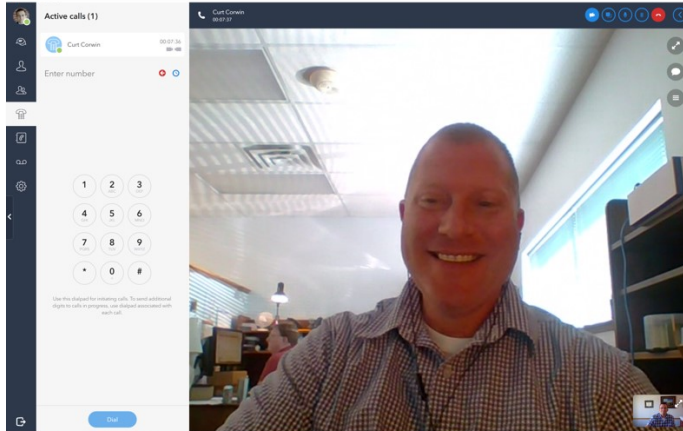


## CLOUD FEATURES

- Grows with your business needs
- Fully integrated desktop & mobile UC apps
- Supports a variety of VoIP desk phones
- Bring your own VoIP phone support
- DID included with every user license
- Unlimited text messaging on all phone numbers
- Personal conference bridge for every user
- Voicemail transcription and email delivery for every mailbox
- Customizable music on hold
- Business telephony features including: transfer, hold, park, conference, call waiting, intercom, paging, and more
- Automated attendant and IVR
- Advanced call routing and delivery
- Find Me / Follow Me
- Customizable menu and call routing schedules
- Corporate phonebook and directory
- Overhead paging system integration
- Optional ACD queuing and call delivery

## Connect Desktop

Integrate your communications experience with voice, video, chat, presence, and more all in one location. Make video calls, share files, manage and listen to voicemail, change call settings, and experience communication freedom with the Connect Desktop application.



- Unified Communications App
- PC/Mac/Web Browser
- Integrated Softphone
- Video Calling
- Presence
- Chat (Team & One-on-One)
- Desktop Sharing
- Team Collaboration
- File Sharing
- Visual Voicemail
- Call History

## Connect Mobile

Take your office and your extension anywhere with the VoiceONE Connect Mobile app. The Connect Mobile app is available for both iOS and Android devices and includes the following unified communication features:

- iOS/Android App
- Wi-Fi/Cellular Calling
- Real-time Presence
- Chat & Team Collaboration
- Video Calling
- File Sharing
- Visual Voicemail
- Corporate Directory Access



## Nationwide Cloud Network

- Nationwide Cloud Services
- 10 U.S. Based Datacenters
- 99.999% Availability
- High Performance Network
- Low Latency Peering Points
- Geographic Redundancy
- 24/7 Monitored
- On-Demand Scalability

